

Simple Troubleshooting Guide

PROBLEM	CAUSE/SOLUTION
No Power	Check wiring connections. Check and make sure the fuse is not blown. Replace with the proper rating/size fuse.
Some errors occur in the LCD or nothing functions when buttons are pressed.	Press the RESET Button.
Unable to receive stations	Check and make sure the antenna is connected properly.
Poor radio reception	Check and make sure the antenna is the correct length. Make sure the antenna is not broken. If the antenna is broken, replace it. The antenna is poorly grounded. Check and make sure the antenna is grounded at mounting location.
CD can't be loaded	The Transport Screws have not been removed. A CD is already loaded in the player. Eject CD.
Songs keep skipping	The CD is dirty or damaged.
MP3/WMA Files on the USB/SD flash memory do not play.	Flash memory is formatted as NTSC. Format the flash memory as FAT or FAT32. The files have Digital Rights Management(DRM). If the files you are attempting to play were purchased online, they may have Digital Rights Management, this unit is not DRM compatible
I hear multiple files playing at the same time.	You may have both types of memory connected to the unit at the same time.